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2020



Ronald McDonald House Charities® VIC & TAS

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In 2020, life was turned upside down. The feelings of anxiety, uncertainty and loss of control are familiar to families with children who have a serious illness or trauma.

The lockdowns, restrictions and economic uncertainty presented unique challenges to RMHC VIC & TAS. But with thanks to each and every one of you, we were able to stay open and provide a home-away-from-home, bringing comfort and normality to children and their loved ones in extraordinary times.

Our Mission

To support the ever-changing needs of seriously ill children and their families

Our Vision

Ronald McDonald House Charities Victoria & Tasmania strives to achieve the best outcomes for families by reducing the impact of their child's serious illness.

Our Values

- Collaboration
- High Quality
- Integrity
- Loyalty
- Diversity

Acknowledgement of Country

We would like to acknowledge the traditional owners of the land on which Ronald McDonald House Charities Victoria & Tasmania are located. We pay respects to their Elders past, present and to those emerging.

We recognise their long and continuing connection to Country and celebrate their rich cultural identity.

A Message from our Chairman and CEO

In the face of great challenge, Ronald McDonald House Charities Victoria & Tasmania (RMHC VIC & TAS) has pivoted to continue our programs. Our fundraising team adjusted guickly to raise funds in ways we had not tried before. Our community supported us throughout the year and made it easier for us to keep running our facilities and programs.

Our staff and volunteers showed resilience and patience, despite lockdowns and changes to our programs. This enabled us to continue supporting families through our programs and resources.

It was refreshing to hear that families continued to comment on how vital our services were to them. Through virtual lessons with tutoring, our Ronald McDonald Learning Program was able to continue service to students and the Houses. Despite reduced room capacity in line with COVID-19 guidelines, we were still able to accommodate families. Quest Apartments played a major role in allowing us to support families during the tough months, providing further accommodation when we were not able to. We thank them sincerely for this.

Some Ronald McDonald Family Rooms were able to reopen before the end of the year, allowing families to drop in for a cuppa, do some laundry, or just have a break.

Thank you to our dedicated staff who support our mission 365 days of the year. We are proud of their adaptability, positivity and proactiveness in difficult times.

We missed so many of our volunteers during 2020 We certainly are looking forward to their return to RMHC VIC & TAS.

We are looking forward to a year more aligned with our normal activities and hope to support as many families as possible. This would not be possible without our supporters, staff and volunteers who all give tirelessly in their own ways.



JASON WALL Board Chair RMHC VIC & TAS



PETER BISHOP Chief Executive Officer **RMHC VIC & TAS**



Jason Wall

Ben Westover

Chair

Deputy Chair (from 11 May 2020)

Company Secretary

Garry Thompson

Corey Mingari

Patrick Moloughney

Terri Hosking

Tony Kitto joined 29 June 2020

Doug Pearse joined 29 June 2020

Sarah Connolly joined 29 June 2020

Claire Richards joined 31 August 2020

Departing Board Directors

Tony Pearse retired 24 February 2020

Sheri Waldron retired 24 February 2020

Michelle Kelly retired 12 May 2020

Erin Hempenstall retired 1 September 2020

Our Programs







Ronald McDonald Houses provides a home-away-fromhome for families with a seriously ill child undergoing specialist paediatric medical and surgical care. Ronald McDonald Houses are a place for families to be together, with all the comforts of home during a difficult and stressful time. The main service we offer at our Houses is accommodation, but families can also enjoy recreational activities, Make a Meal nights (returning in 2021), access to the Ronald McDonald Learning Program and space to relax and recoup after a long day in the hospital. Our Houses' close proximity to hospitals means families can have a break during the day, yet are close by if they are required back on the hospital ward.

Ronald McDonald Learning Program

Ronald McDonald Learning Program assists school-aged children with serious illnesses and injuries to catch up on missed education following treatment and recovery. Providing a suite of educational support services, including therapy sessions and one-on-one tutorials with experienced teachers, our Ronald McDonald Learning Program is tailored to students' individual needs. The Program aims to build each child's confidence and selfesteem in preparation for their return to the classroom.

Ronald McDonald Family Rooms

Ronald McDonald Family Rooms are located inside major hospitals and are exclusively for the families of children undergoing treatment in a nearby ward. Run by friendly volunteers, the Family Rooms are welcoming spaces where family members can take time out from the clinical environment of the wards, have a tea or coffee. freshen up with a shower or find a quiet space for a muchneeded nap. Family Rooms also have dedicated play areas so the siblings of seriously ill children can have a bit of fun.



Charlie Bell Scholarship Program

The late Charlie Bell was the first Australian Global CEO of McDonald's. After passing away following a courageous battle with cancer. Charlie left a wonderful legacy that allows young people who have experienced serious illness to get their life back on track and follow their dreams. By awarding one-off grants of up to \$5,000 to deserving young people, we're giving them the chance to get their schooling or career back on track. So whether the money goes towards university fees, apprenticeship tools, books or *****

OUR IMPACT IN 2020

RONALD MCDONALD HOUSES

RONALD MCDONALD FAMILY ROOMS

RONALD MCDONALE

LEARNING

2,029 **FAMILIES FROM**

431

RMHC VIC & TAS FACEMASKS SOLD

ALL OVER AUSTRALIA SUPPORTED

339

FAMILIES VISITED

OUR FAMILY ROOMS

000 020FAMILIES FROM **ALL OVER AUSTRALIA** ____ **SUPPORTED**

34,529

NIGHTS OF ACCOMMODATION **PROVIDED TO FAMILIES**

25,823,526

595

SANTAS

DURING DECEMBER

DONATED

TUTORS SUPPORTED LEARNING PROGRAM

3:

STUDENTS

STEPS TAKEN DURING

HOURS OUR VOLUNTEERS **DEDICATED TO SUPPORTING OUR PROGRAMS**

11.972

Isaiah's story

Allum family, Western Australia

2020 challenged everyone, but for Kristy Allum and her son Isaiah the year presented even more unique challenges. As a newborn, Isaiah was diagnosed with severe aortic stenosis with a bicuspid aortic valve. His first surgery was at 10 weeks old in Perth, where the family lives.

Isaiah was monitored closely by a cardiologist, and in October 2020 the family was told that twelve-year-old Isaiah's heart had gotten worse. He had developed an aortic aneurism as well as leakage and narrowing of the valve.

Surgery was essential and couldn't be done in Perth, so the family were referred to the Royal Children's Hospital in Melbourne. A space was made for the family at Ronald McDonald House Parkville. While Melbourne was slowly reopening and warming up, Isaiah was going through open heart surgery to have his aortic valve repaired.

Having a child who needs surgery is stressful enough. To add to that, imagine having to travel over 2,700 km into the place where COVID-19 had locked people down for months. The Allums, like all families who spend time at our Houses, were anxious and feeling alone. But thanks to the care and compassion of our staff and volunteers, they settled in quickly and connected with others who were going through similar experiences.



The surgery went well but afterward Isaiah developed fluid around his lungs and they partially collapsed. After some work with physiotherapy, he has recovered well.

After 18 days at Ronald McDonald House, Isaiah and his mum, Kristy are back in Perth. Isaiah had his followup appointment at Perth Children's Hospital and his heart is now working like normal, with minimal leakage.

Keeping families close is what we do. Sometimes they drive across town. Other times, they fly across the country. It's easy to see the need for families who are pulled far away from family and friends, but the welcome and care that is offered is the same for everyone. We keep families close so that they can weather their battles together.

Thank you Ronald McDonald House for everything you provided to make our stay in Melbourne as comfortable as possible. Being away from home, from our family and friends was extremely hard on both of us. We met some beautiful families and all the amazing staff at Ronald McDonald House helped make our time in Melbourne feel less lonely.





Thea's story

Pai and Cash family, Queensland

Turning one is an important milestone for children and their parents. For Thea and her family, it was the start of a very challenging time. Thea was diagnosed with Myocarditis-Dilated Cardiomyopathy after a Doctor at Queensland Children's Hospital saw the size of her enlarged heart.

Thea required immediate treatment and her family had to relocate to Melbourne for the foreseeable future. This was no easy feat as the family lives over 1,500 kms away in Woodridge, Queensland. Being away from family and friends meant that having a comfortable home close to the hospital was essential.

For eight months, Thea was an inpatient at the Royal Children's Hospital where she was treated for her Myocarditis using the Berlin Heart Mechanical Heart Assist. Because Thea's family were staying at Ronald McDonald House Parkville, Thea was never alone. And neither were her family.

The family spent 287 nights at Ronald McDonald House. Thea was discharged from Hospital in June 2020.

"Being able to have immediate family within arm's reach all hours was the most beneficial aspect of the House", says Desiree, Thea's mum.



When exhausted and anxious families just like Thea's arrive at the House, compassionate staff and volunteers are always there; ready to greet them with open arms. The House is also a place where they find the companionship of other families travelling a similar journey.

When asked what she might miss when they go home, Desiree replied "I will miss the families we have made friends with!"

The COVID-19 pandemic provided an extra hurdle for the family, with Thea and Desiree confined to the hospital with no visitors being admitted during the State of Emergency. Desiree told us, "It was hard not having her brother able to visit for over three months. So we were even more isolated. It was a pretty hard time for us."

Thea is one of the thousands of children who have been able to heal while being surrounded by the love and support of their family – thanks to the Ronald McDonald House program of RMHC VIC & TAS.

Ronald McDonald House is an organisation that goes above and beyond for families. It's a home away from home and keeps us close.



Volunteering

RMHC VIC & TAS recognises, values and celebrates the impact volunteers make to families and the charity.

In 2020, Ronald McDonald House Charities Victoria & Tasmania had 336 volunteers who shared their valuable time, skills and enthusiasm for smoothing out life's bumps.

Our volunteers are the heart of our Houses and Family Rooms and contributed over 11,700 hours of service. This is equivalent to six full-time employees. That's over \$350,000 service. While it's important to quantify these efforts, the truth is this level of dedication is invaluable. With fewer families and more restrictions on the Houses, individual volunteers refocused their time to ensure a safe environment. They contributed to a variety of programs and projects including housekeeping, deep cleaning, driving the shuttle bus and remote support for the fundraising and marketing teams. In such a challenging year, being there as a friendly and supportive – often mask-covered – face for families was more important than ever.

Volunteers come from a diverse range of age groups and cultures, and everyone has unique and valuable skills and experience. By allowing people to commit to shifts that suit their skill set and personal commitments, a greater opportunity is provided to those who wish to make a difference. In more administrative roles, flexible arrangements were made to support volunteers to continue their care from home.

In a year like no other, no obstacle was too difficult for our volunteers to overcome and we recognise wholeheartedly that their assistance provides a resource of talent that is unavailable in any other way. We value this contribution and hope to offer a satisfying, productive, and rewarding experience for our volunteers.







Community Support

Our local community

The ongoing support from our local community brings love and joy to our families in so many ways. But more often than not, our supporters are the ones that end up feeling the love too – just ask anyone who's come to our Houses to make a meal for our families through our Meals from the Heart program. It might be a school group whipping up a batch of cookies, or the local Lion's Club creating a roast turkey feast to share with families. Because of this wonderful generosity, our families can enjoy a comfortable, safe space in times of need, and a shoulder to lean on when they need it most. Here are some community highlights from 2020 and the year ahead:

RMHC VIC & TAS has for the second consecutive year been appointed charity pin partner for two of Melbourne's premier racing clubs, Melbourne Racing Club and Moonee Valley Racing Club. 2020 created challenges for the racing industry in Victoria that had never been faced. With no patrons permitted to attend to key race days, selling charity pins was going to be difficult. Moonee Valley Racing Club's Board, management and community surpassed all curve balls thrown at them to present a cheque of \$26,500 to RMHC VIC & TAS in December 2020.

Despite the challenges of 2020, Orbost Poker Run are proceeding with the 12th annual Poker Run for 2021 on February 27. Over the years this dedicated and inspiring Gippsland-based community group has raised over \$274,000 for RMHC VIC & TAS.







Individual and Family Donors

Individual and family donations can take many forms. It may be a family friend moved to making a much-needed gift to keep our programs operating; or someone hosting a community fundraiser for us. These gestures are what allows us to support over 2,000 families throughout each year, plus the daily respite of our Family Rooms and the education support of the Ronald McDonald Learning Program. None of this would be possible without support from a caring community.

One way that we can demonstrate the impact of what we do is how often families "pay it forward" by supporting RMHC VIC & TAS after a stay.

In 2018 Courtney and Allen Gilliam's son, Harvey, was diagnosed with a rare brain tumour at 18 months of age. He received treatment and the family stayed at Ronald McDonald House Monash.

In August 2020, Harvey took a rapid turn for the worse and did not recover. Despite the deep sadness and numerous challenges, the family was appreciative of the comfort and ease provided by RMHC VIC & TAS. To honour the life of Harvey, the family set up a fundraiser that has raised over \$22,000 to date. On the page, Courtney shares why they chose this memorial. We all face our own challenges, and by supporting this organisation we can help others realise their potential and live the best life they can. I stand by their belief that there is room for everyone, and in making great things happen. The Monash House was an absolute life saviour to us and we would like to make sure other families are able to experience the support that we did.







Major Donors

We would like to thank all of the individuals. families. community groups and organisations that made a significant gift to RMHC VIC & TAS. Generous giving at this level supports the essential, everyday costs of managing our programs. Supporting us, no matter what the amount. demonstrates a passion for helping families to stay together and remain strong in challenging circumstances. We are so very grateful.

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Individuals and Families

- Alison Faux
- Andrew Kirkwood
- Anne Knight
- Anonymous
- Anthony Hadjistefanis
- Barbara Wouters
- Barry Fitzgerald
- Barry Fitzgibbon
- Beck Family
- Bernie Knight
- Catherine Young
- Cheryl Hogan
- Cheryl Tapscott
- Chow Family
- Christine Banane
- Claire Peters
- Colin Meade
- Connie Di Nicolantonio
- Cory Beckett
- Courtney Giliam
- Damien Long
- Daniel Ciancarelli
- Danielle Wilson
- Darryl Little
- Denise Nabb
- Dr Estelle Irving
- Drew McAullay
- Dwayne Palmer
- Dyt Family
- E. Taylor
- Edward McGain
- Edwina Colvin
- Emma Tuddenham
- Erin Hempenstall
- Esther Hofman
- Felicity Blore and Chris Blore
- Gary Sutton

- Geoff Giliam
- Grant Archer
- Gregory Harnwell
- Gregory Imhagwe and Izevbuwa
 Imhagwe
- Ian Skeeth
- Irene Hams
- Jackson Ng
 - Jacqueline Keymer
 - Jan Giliam
 - Janelle and Jason WalshJason Pearce and Rebecca
 - Donovan
 - Joanne Van Opstal
 - John Hendrie
- Joy Pascoe
- June Bramich
- Kara Di Dio
- Karen Pearse
- Kayla and Aidan Buis
- Kerrie Craley
- Kieran Denny
- Kim Grady
- Kirsten McConnell
- Leah Mechielsen
- Len Hogan
- Lisa Clarke
- Lloyd Lazaro
- Louis Pretorius
- Luke and Kiri Trengrove
- Luke Zuidema
- Lyn Deady
- Maria Talarico
- Mark Doggett
- Megan Mcmullen
- Meryem Uguz
- Michael Blanchard
- Michael Wilson
- Michele Jones

- Mrs Nancy Sturgess
- Natalie Jordan
- Neil and Cheryl Gush
- Neil Anderson
- Ng Family
- Nick and Lynette Chugg
- Nikki McGann
- Noel Hiskins
- Pat Harber
- Pauline Grey
- Pauline Leyendekker
- Peng Family
- Peter Dalton
- Peter Latoszynski
- Peter Thomson
- Phil Lane
- Poppy Weston
- Priyanka Jagga and Rauul Arora
- Raelene Westover
- Rob Niven
- Rob Tooley
- Robert Brown

Sam Gaffney

Shane Giliam

Shane Langstaff

Sherryn and Tim Young

Stefan Wojciechowski

Stephen Anderson

Stephen Pitchford

Sridaar Bomma and Sruthi Rani

Sheryl Van Der Drift

Simone Hendley

Sharon Beavis

Shirley Hirth

Sion Reid

Peruka

Sue Gibson

Rosalie Rossetti Ruthie Malinao

- Taylah Wilborg
- Terry Heidemann
- Terry Webster
- The Hon. Rob Valentine, MLC
- Tina Jay Wilson
- Todd Knight
- Tully Lyster
- Vaughan Patterson
- Veronica Mulquiney
- Vincent Ciccone
- Wayne McKay
- Wendy Rutjens
- Yvonne Mee
- Zoe Clarke and Lee Lindsay

Organisations

- Accru Hobart
- Allbeau Pty Ltd
- Amasja Family Trust Pty Ltd
- Anzuk Education
- Arrow Transport
- Berwick Enterprises Pty Ltd
- Catering Technology Solutions
 Pty Ltd
- DFK Benjamin King Money
- EGA Corporate Advisers PtyLtd
- Elwick Hotel
- Fitness 4U
- Friday Financial Pty Ltd
- Geocaching Victoria Inc.
- Gippy Rocks

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- Glenwalla Pty Ltd
- Godolphin Pty Ltd
- Golf Clearance Outlet
- Gordon Brothers Charitable
 Foundation
- Haileybury ELC Newlands
- HWS Electrical Services

- Koala Grape Producers
- Leica Biosystems
- Lions Club of Moorabbin
- Lions Club of Waverley
- Longridge Preston PTY LTD
- MacKillop Catholic College
- Marble Group Pty Ltd
- Marjons Restaurants Pty Ltd/ Denrich Pty Ltd
- Martanna Pty Ltd
- McCormick Foods Aust Pty Ltd
- Melbourne Racing Club
- Motor Cycle Racing Club of Victoria (MCRCV)
- Narby Contracting Pty Ltd
- Northern Tasmanian Junior Football Association Inc
- Orbost Poker Run
- PVM Enterprises Pty Ltd
- QIC Properties Pty Ltd
- Quintons SUPA IGA Warrandyte
- R Bliem & Associates Pty Ltd
- Richmond and Ross
- Rosny Neighbourhood Centre
- Rotary Club of Devonport South
 East
- Rotary Club of Leongatha
- Rotary Club of Smithton
- Superior Heating and Cooling
- Tasmania Police Charity Trust
- Tasmanian Berries Pty Ltd
- Tasmanian Collection Service
- Vantage Group
- Westernport Quilters Inc.
- Wilbridge Securities Pty Ltd
- Zap's Carton Supplies

Grants, Trusts & Estates

- Dallas Welfare & Youth Service
 Inc.
- The Estate of Shirley Mottram
- The Trustees Gualtiero Vaccari Foundation
- TRANSURBAN

In Kind Major Donors

- Ace Radio Broadcasters
- AFI Branding
- AGP Workforce
- Annette Upton
- Bake Me up
- Berwick Brae Village Craft Club
- Betta Milk Co-operative Society Ltd
- Blueline Laundry
- Botany Essentials
- Bright Sparqe
- Care Quilts
- Carman's Fine Food
- CBA Staff Social & Charity Club Vic Inc.
- Channel 7
- City News
- Claire Cowton
- Coles Supermarkets
- Cripps Master Bake
- Deidre Poll
- Donut King Sunshine
- Gisborne Football Netball Club
- Golden Girls of Pakenham
- Hobart City Council
- Hutchinson Builders
- Ingenia Lifestyle Lara
- Inspirational Quilts

Kate O'Shannessey

Knit 4 Charities Inc

Kvlie Richards

Leanne Jackson

Lownds Family

McGrath Family

Melanie deVries

Michael Portia

Mitton Family

Morse Family

Nick Parissis

• Retub

Ron Smith

Shop Inside

Suntory Pty Ltd

The Reject Shop

Vickie Butera

• Wendy Davis

Pam Henderson

Natural Tucker Bakery

Result Based Training

North Melbourne Police Station

Probus Club of Dingley Village

The Boulevard Foodstore & Cafe

Yolande Lennox and Sue Isaac

.....

Lion Dairy & Drinks

Koala Kids Foundation



Planned Giving

When we reflect on what our legacy will be, loved ones always come first. For many Australians, there is also room to support causes that we are passionate about by leaving a gift in our will or naming our favourite charity as a beneficiary of our life insurance or superannuation.

After you've taken care of your loved ones, you may also wish to leave a gift to RMHC VIC & TAS. A gift of as little as 1% of your estate can make a serious difference to seriously ill children and their families.

If you generously choose to leave a bequest to Ronald McDonald House Charities Victoria & Tasmania, some important points to remember include:

- Discuss your wishes with your family - let them know why RMHC VIC & TAS is important to you
- Consult a solicitor to help you complete your will
- If you already have a will in place, you can add a codicil to support RMHC VIC & TAS

• Please contact us if you have any queries – (03) 99668420 or email victas@rmhc.org.au

Every gift, no matter the size, makes a difference and seals your legacy. Once you've made your intention, you can rest assured that you will be supporting a cause that you care about- keeping families close during difficult times.

RMHC VIC & TAS honours the life and gift of Shirley Mottram, whose generous gift to us was received in 2020 and 2021.

Trusts and Foundations

In 2020 we were generously supported by Transurban for the operating costs of our shuttle bus that is used to transport families to and from hospitals and houses, airport pickups, shopping and more.

In addition to the continued lease of the North Fitzroy House, Casa Elda Vaccri, The Gualtiero Vaccari Foundation provided a substantial donation that covered 50% of the costs for air conditioning at the House. This means added comfort for families throughout the summer months.

Events

The events sector was deeply affected by the fallout from the pandemic. Fortunately, Ronald McDonald House Charities Victorian & Tasmania utilises a diverse array of fundraising activities that can buffer stocks. With an improving outlook and our dedicated and experienced staff, we are planning on supporting families with some fantastic events in 2021. Here are some highlights of 2020 and what's to come:

- Ride for Sick Kids 2020 went ahead, but the associated dinner was cancelled. The ride raised just over \$110,000.
- Both the Tasmanian and Victorian Balls were cancelled and an online auction was held instead to sell items that had been donated to use at these events. The auction raised \$18,000.
- Our Victorian Golf Day 2020 was also cancelled.
- Ride for Sick Kids 2021 is ready to go and 41 riders are looking forward to getting back on their bikes to help raise funds.
- The Tasmanian Ball is booked to go ahead on 19 June 2021.
- All other RMHC VIC & TAS events are still to be confirmed.

Events are an important part of our overall strategy and we thank everyone involved for their generous support. We hope to see you soon!

McDonald's Licensees

McDonald's Licensees in Victoria and Tasmania, their crews and customers have been helping us keep families together throughout the year and they continue to generously open their hearts. The Licensee community stepped up to help us recover the income loss from major fundraising events that were forced to cancel in 2020.

- Coffee Money was collected in late 2020, raising over \$120,000.
- Licensees are currently collecting 10 cents from each Big Mac sold. Their goal is to raise an amazing \$900,000 for the Houses.

With the support of this dedicated community, we were able to provide uninterrupted support to families of seriously ill children thanks to their financial contributions, their time spent volunteering and their community fundraising activities. Thank you, McDonald's!

Adopt a Room and Adopt a Pantry Partners

We are proud to give supporters a unique opportunity to become an Adopt a Room or Adopt a Pantry Partner at Ronald McDonald Houses across Victoria and Tasmania. Adopting is an opportunity to assist us in providing the highest level of comfort possible to our families.

The proceeds from the Adopt Programs allow us to cover the necessary costs associated with that room, from linen and electricity to general maintenance. We rely on the generous support of individuals, families, community and corporate partners to keep our doors open to families when they need us the most.



Thank you to our Adopt a Room partners:

- 3 Phase Marketing
- Accru Hobart
- Ace Radio
- Adam and Rachael Kelly
- Almax Family Trust
- Australian Made
- Arnolds Smithton
- The Basile Family
- Bendigo Bank Parkdale Branch
- The Birrell Family
- Blackjack Nights
- Branxholm Community
 Plantations
- Braxton and people of Myrtleford
- Burton Family, in memory of Matthew
- Candela Nuevo
- Cards by Harv
- The Condon Family
- The Currie Family
- The Davern Family

- Dayco
- Derrinallum Community
- Don Smallgoods
- DKF Benjamin King Money
- Electrical Trades Union
- ETU Rail Overhead Dept.
- Friends of RMHC VIC & TAS
- Gaia Natural Baby
- Garry and Marie Thompson
- Giovanna's Gift
- Gippy Rocks
- In Celebration of Harvey
 Giliam
- Jamie and Faye Evans
- Jason Wall
- Ken and Elaine Price
- Ken and Ros Turner
- Kew Golf Club
- Lions Club of Waverley
- Little Q Dreams
- Loy Yang A Power Station
- The Matheson Family
- Maurice James
- McDonald's Oakleigh, South Oakleigh and Clayton South
- McOpCo
- Michelle Harris
- Motorcycle Racing Club of Victoria
- MST Lawyers
- Mulgrave Country Club
- Narellan Pools
- The Nicolaidis Family

- Orbost Community
- Pace Development Group
- Pfizer
- Powercor
- Rotary Club of Huntingdale
- Rotary Club of Keysborough
 Noble Park
- Sacha and Chloe Laidlaw
- The Shillington Family
- Stillwell Motor Group
- Team Jack
- Thinkwater Smithton
- $\boldsymbol{\cdot}$ Tony and Marion Kitto
- The Tooley Family
- Vantage Property
 Investments
- The Volunteers of RMH Monash
- WACK (Wimmera Against Cancer and Kids) and The Bull and Mouth Hotel Horsham
- WACK (Wimmera Against Cancer and Kids) and the Dimboola Ski Club
- The Westover Family
- Yarra Valley and Croydon
 Toyota



Thank you to our Adopt a Pantry partners:

Hobart

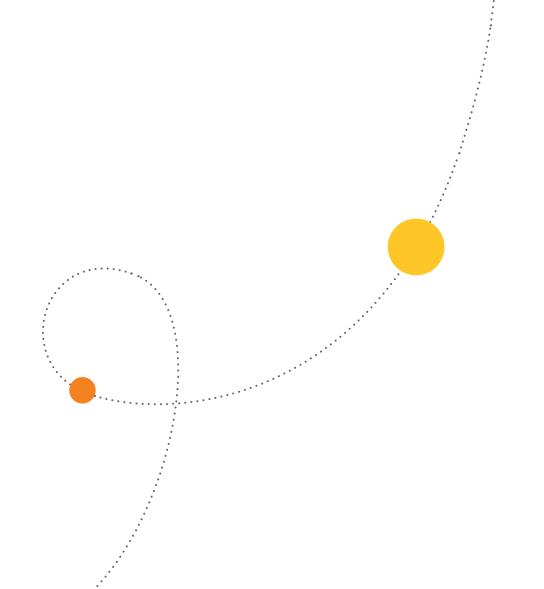
- Aurora Energy
- Ruby Tuesday Art
- Synectic
- Miles Baker and Kelly Clarke
- Lou, Wayne and Jack Corrie

Parkville

• Braxton – Dekoke and Dyt Family

North Fitzroy

- Brian and Joylene Nicholls
- Lyndsey and Donna Nicholls
- Peter and Annie Trewhella
- Ashley Mewburn
- James and Pauline Ferguson



Corporate Partners

Our corporate partners provide essential support that helps us to keep families close in challenging circumstances. Business supporters help us in many ways, including:

- Group volunteering
- Matching employee giving
- Supporting community fundraising through donations and promotion
- Providing in-kind donations and pro bono services
- Attending and supporting our major events
- Financial contributions

Ronald McDonald House Charities is a global charity with a recognised and well-loved mission. Affiliated with one of the world's most successful corporations, we are a natural fit for other business leaders to help hit CSR targets or just do good in your community. We welcome the opportunity to work with others to help us provide comfort and normality for families of critically ill and injured children.

We proudly acknowledge the essential assistance of our generous corporate partners.

Mission partner



National partners

- Amart Furniture
- APG Workforce
- Aryzta
- Asahi Lifestyle Beverages
- Asaleo Care
- BOSCH
- Bushells Coffee/FreshFood Services
- Clorox Australia
- Coca Cola Amatil
- Coca Cola South Pacific
- Domayne
- Ecolab
- Findex Community Fund
- FOXTEL
- Hays Recruitment
- Hyundai Help for Kids
- Ingenia Communities
- La-Z-Boy
- Martin Brower
- Rentokil Initial
- Sealy of Australia
- Steggles Charity Nest

Program supporters

- AbbVie
- AGL Gas and Electricity Pty Ltd
- Ambius Plants
- Commonwealth Bank of Australia
- CoreLogic
- Dell
- DFK
- Ezycharge
- Initial Hygiene
- Pact Group
- Popcake
- Puratos
- Signature Media
- Suncorp Brighter Futures
- Toybox International
- White Glove Assembly

Chapter partners

- Sports Entertainment Network (SEN)
- Pace Development Group

Keeping Families Close

Ronald McDonald House Hobart 62 Collins Street, Hobart (03) 9966 8480

Ronald McDonald House Monash 33 Kanooka Grove, Clayton (03) 9966 8460

Ronald McDonald House North Fitzroy 863 Brunswick Street North, North Fitzroy (03) 9966 8440

Ronald McDonald House Parkville 22 Gatehouse Street, Parkville (03) 9966 8400 Ronald McDonald Family Room Monash Monash Children's Hospital (03) 8572 3726

Ronald McDonald Family Room Northern Northern Hospital at Epping (03) 8405 2479

Ronald McDonald Family Room Sunshine Joan Kirner Women's & Children's Hospital (03) 8345 0888

Ronald McDonald Family Room Wodonga Wodonga Hospital (03) 6024 5206 Ronald McDonald Learning Program PO Box 94, Parkville (03) 9966 8450

RMHC VIC & TAS Head Office victas@rmhc.org.au Level 1, 250 Canterbury Road Surrey Hills Victoria 3127 (03) 9966 8420



#KeepingFamiliesClose rmhc.org.au/victas

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